



Avaya Modular Messaging with Avaya Message Store Implementation and Maintenance Exam

[Avaya 3200](#)

Total Questions: 10
Version Demo

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QUESTION NO: 1

A customer wants to set up a backup over the IAN for their now Avaya Modular Messaging 5.7 system. Which two are valid server types to which backups can be made? (Choose two.)

- A. FTP to Windows 2008
- B. SFTP to Exchange 2010
- C. SFTP to Redhat Linux
- D. FTP to Apple OS X
- E. TFTP to Sun Solaris 10

Answer: A,C

QUESTION NO: 2

When using MultiSite, which three rules apply when designing a mailbox number scheme? (Choose three.)

- A. The scheme allows sites to share identifiers, so no unique identifiers for the sites are required.
- B. For each site, the full mailbox length must be less than or equal to the total of the length of the site identifier and the short mailbox length.
- C. If a site group is a child of another site group, and it is not simply a container, then the site identifier of the child group must consist of all of the digits of the Site identifier of the parent group, plus at least one more digit.
- D. If a site is in a group, then its identifier must consist of all of the digits in the parent group's identifier, plus at least one more digit.
- E. If one site identifier is an abbreviated version of another site identifier, then these sites can have the same full mailbox lengths.

Answer: B,C,E

QUESTION NO: 3

A technician is installing Outlook Thick Client (OIC).

Which ports on the network need to be opened to allow communications to the Modular Messaging system?

- A. Ports 21 or 23
- B. Ports 21 and 443
- C. Ports 25, 143, and 389
- D. Ports 25, 143, and 5001

Answer: C

QUESTION NO: 4

V customer wants to integrate their Cisco Callmanager 4.1 system to their newly purchased Situ Server Modular Messaging. Which integration type must they use?

- A. H.323 directly to Avaya Modular Messaging
- B. RS-232 serial to Avaya Modular Messaging
- C. T1 QSIG to Audiocodes Gateway to Avaya Modular Messaging
- D. SMDI to Session Manager to Avaya Modular Messaging

Answer: C

QUESTION NO: 5

The customer is not using a vendor for administration, and has administrative responsibilities that need to be completed before and/or during the initial installation of Avaya Modular Messaging 5.2? Which are two responsibilities that need to be completed? (Choose two.)

- A. running the backup verification tool
- B. a non-Avaya PBX/switch administration
- C. the Data Collection tool
- D. corporate LAN administration
- E. running the Pre-installation tool

Answer: C,D

QUESTION NO: 6

A customer reports they see the following error in the Application Event Log:

"Failed to translate number 2003 for switch ASM"

Given the site configuration information, which two statements describe possible causes of this problem? (Choose two.)

- A. The switch is not sending any CLI to Modular Messaging.
- B. A translation rule is not configured on the "ASM" PBX to deal with the extension number 2003.
- C. Mailbox 2003 does not exist.
- D. A caller has called the pilot number that is not associated with their home site.

Answer: B,D

QUESTION NO: 7

For a new installation, which three are supported Message Stores for the Avaya Modular Messaging Message Application Server (MAS)? (Choose three.)

- A. Microsoft Exchange 2007
- B. Avaya Messaging Storage Server (MSS) on customer provided equipment
- C. Lotus Domino 8
- D. Avaya Messaging Storage Server (MSS) on Avaya provided equipment
- E. Microsoft Exchange 2000

Answer: A,C,D

QUESTION NO: 8

A technician wants to determine if Messaging is running and also the state of Internet Messaging and Enhanced List Application Software.

On a Modular Messaging Message Storage Server (MM MSS), in which location of the Web Administration pages can this information be found?

- A. Reports -> System Evaluation
- B. Server Information -> Server Status
- C. Utilities -> Messaging DB Audits
- D. Logs -> Messaging Start-Up

Answer: B

QUESTION NO: 9

A subscriber complains that urgent voice messages are not being presented before normal voice messages by the TUI. When talking to the subscriber, what information helps to

resolve the problem?

- A.** Upon returning, from travels the subscriber adjusted the mailbox's time zone setting.
- B.** The subscriber used the Subscriber Options to indicate a media type sorting of fax, voice, and then text.
- C.** The subscriber found that new messages arrived in the mailbox more recently than the new urgent messages.
- D.** The subscriber found that the mailbox settings did not affect the order in which messages were displayed in an e-mail application.

Answer: C

QUESTION NO: 10

User are reporting that they are getting "Please wait" when they retrieve their messages. The technician notices that the disk drive on the Message Application Server (MAS) is over 85% full, and would like to see if there are any other alarms on the MAS. The technician has checked the Windows event viewer logs which did not show any alarms.

What should the technician do to view additional alarms?

- A.** Log on to the Message Storage Server (MSS).
- B.** Go to the Windows event viewer on the users system that is reporting the issue.
- C.** Go to the command window and run the command `dislog -1 act`.
- D.** Run the `mmsnap` program under `C:\Program Files\Avaya Modular Messaging\Serviceability\Modular MessagingSnap` directory.

Answer: D

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