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## Avaya CallPilot Implementation

### Avaya 7303

Version Demo

Total Demo Questions: 10

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## QUESTION NO: 1

With Maintenance Diagnostics enabled, which hardware problem does it automatically help identity when system and services are starting? (Choose three.)

**A.** DSP

**B.** TimeSwitch

**C.** SCSITerminator

**D.** TelephonyBoard

**E.** Multimedia Channels

**ANSWER: A D E**

## QUESTION NO: 2

A company has a fully installed Avaya CallPilot RIs. 5.0 system connected to a

Communication

Serverl00E RIs. 6.0. The system has boon running for over a year without any problems.

They are now experiencing intermittent "Dead" channels on the Avaya CallPilot system.

Which Avaya CallPilot tool can be used to lest the DSPs on the Avaya CallPilot?

**A.** Avaya CallPilot Manager, Maintenance Admin

**B.** Avaya CallPilot ManagerDSP tester

**C.** Using the PING command

**D.** Application Builder

**ANSWER: A**

## QUESTION NO: 3

A customer is using the fax as a major part of their marketing campaign. In an attempt to save time and be more productive, the system administrator wants to view fax messages using My CallPilot. Which additional software is required?

**A.** Avaya CallPilot fax driver

**B.** Adobe Acrobat Reader

**C.** Animage viewer thatcan display J-PEG files

**D.** An image viewerthatcan displayTIFF-F files

**ANSWER: D**

## QUESTION NO: 4

A customer site has a Communication Server (CS) 1000 system and a newly installed

Avaya CallPilot RIs. 5.0 on a 600r server. A technician is tasked with installing the Avaya

CallPilot Reporter application. Avaya CallPilot Reporter is installed as an option when which Avaya CallPilot web application is installed?

**A.** My CallPilot

**B.** Avaya CallPilot Manager

**C.** Avaya CallPilot Application Builder

**D.** Avaya CallPilot UnifiedMessaging

**ANSWER: B**

## QUESTION NO: 5

A company is planning to install a new Avaya CallPilot RIs. 5.0 system. They need a high availability system that will allow a standby server to lake over in case the primary server fails.

Which hardware platform should be delivered on-site?

**A.** 703t

**B.** 600r

**C.** 1006r

**D.** 1002rp

**E.** 2250

**ANSWER: C**

## QUESTION NO: 6

A company has a fully installed Avaya CallPilot RIs. 5.0 system connected to a

Communication Server 1000E (CS1000) RIs. 6.0. The system has been running for over a year without any problems. Now Avaya CallPilot is taking very long to answer calls. During the diagnostic testing the Avaya Call Pilot System Monitor shows some of the channels as remote off duty.

Which three steps can be followed to diagnose the problem? (Choose three.)

**A.** LogintotheCS1000and disable the AMLlink.

**B.** Loginto the CS1000and check the status of the Avaya CallPilot agents.

**C.** Log into the CS1000 and check the status of the AMLlink.

**D.** Loginto the CS1000andcheckthestatus of the MGATECards.

**E.** Log into the AvayaCallPilot and disable the ELANconnection.

ANSWER: B C D

## QUESTION NO: 7

A technician is preparing to set up and install an Avaya CallPilot RIs. 5.0 system. With respect to power considerations, which two rules apply? (Choose two.)

**A.** The power can originate from any service panel.

**B.** All power for the Avaya CallPilot must originate from the same service panel.

**C.** The electrical service panel must not be used for lights or motors.

**D.** The electrical service panel can be used for any electrical device.

ANSWER: B C

## QUESTION NO: 8

A technician is preparing to set up and install an Avaya CallPilot RIs.5.0 system. Which two rules that apply to grounding requirements? (Choose two.)

**A.** All equipment grounds must use single-point ground topology.

**B.** Any ground in the building is acceptable.

**C.** The grounds for all equipment must be alt ached to the building steel.

**D.** The DC resistance between the equipment and building grounds must very close to zero.

ANSWER: A D

## QUESTION NO: 9

An Avaya CallPilot system administrator is responsible for more than one Avaya CallPilot server. On the Avaya CallPilot Manager logon Page, which feature ran the administrator use to quickly select server and NMS location when they log on to Avaya CallPilot

Manager?

**A.** Preferences

**B.** NMS location

**C.** Log in shortcuts

**D.** Presetserverlist

**ANSWER: C**

**QUESTION NO: 10**

The Avaya CallPilot server has been connected to a PBX. The server should have several peripheral devices connected to it. These devices must all be connected to the same ground.

What are two of these devices? (Choose two.)

**A.** Modem

**B.** MGate card

**C.** server display monitor

**D.** Avaya CallPilot Manager standalone Web server

**ANSWER: A C**