DUMPSARENA

Avaya Pod Fx Solution Support Exam

Avaya 7693X

Version Demo

Total Demo Questions: 10

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QUESTION NO: 1

When performing a BIOS or Firmware upgrade on physical host servers, why is it important to have vSphere access?

A. The serve must be placed in maintenance mode during the upgrade.

B. VMs must be shut down during the process.

C. vSphere is needed to shut down the physical server.

D. The VMs must be restarted during the upgrade process.

ANSWER: D

QUESTION NO: 2

Which key consideration is critical for upgrading an application that requires manual upgrading?

A. Ensure MSC is upgraded first.

B. Ensure that you have the latest VSP software installed.

C. Validate customer lifecycle workbook information and update any undocumented changes that were made.

D. Ensure the application server is able to contact https://support.avaya.com.

ANSWER: C

QUESTION NO: 3

Which two statements describe the goals of the Interim Containment action? (Choose two.)

It allows Partners to resolve the issue themselves without going to Avaya support.

B. It provides a temporary fix to prevent the issue from becoming more wide-spread.

C. It saves engineers from having to find a permanent solution.

D. It helps engineers develop a hypothesis for resolving the problem.

Answer: BD

Explanation:

Reference http://www.brooks.com/my-brooks/suppliers/~/media/Files/Suppliers/

Documents/5_Why_Root_Cause_Corrective_Actions.pdf

A. It provides a temporary fix to prevent the issue from becoming more wide-spread.

B. It saves engineers from having to find a permanent solution.

C. It helps engineers develop a hypothesis for resolving the problem.

ANSWER: A C

Explanation:

Reference http://www.brooks.com/my-brooks/suppliers/~/media/Files/Suppliers/

Documents/5_Why_Root_Cause_Corrective_Actions.pdf

QUESTION NO: 4

On the PVM dashboard, you see "___" for CPU/Temperature/Memory for some IP addresses.

What are two possible causes of this problem? (Choose two.)

A. the SNMP credentials

B. incorrect IP Address

C. SSH username or password combination

D. an unplugged cable

ANSWER: A B

QUESTION NO: 5

Which three are functions of COM? (Choose three.)

A. Network Device Discovery

B. Off Box EDM Management Platform

C. Graphical Representation of Pod

D. Bulk Configuration Management

E. Topology based Configuration and Provisioning

ANSWER: B D E

Explanation:

Reference https://www.avaya.com/en/documents/

avaya_configuration_and_orchestration_manager_plus_dn5249.pdf

QUESTION NO: 6

When you click the VPFM link on the SMGR page an error message indicates that the page is unavailable.

When trying to determine the cause of the issue, what would you check first?

A. Check that the VM is reachable.

B. Check that the VPFM service is running.

C. Restart the VPFM server.

D. Restart the SMGR server.

ANSWER: C

QUESTION NO: 7

Before downloading and applying a PDU patch, you must determine the type of PDU the Pod Fx is using.

Which two kinds of PDUs are valid? (Choose two.)

A. Static

B. Stationary

C. Switched

D. Smart

E. Synchronized

ANSWER: B C

QUESTION NO: 8

Which switch currently supports Application IP Flow Monitoring?

A. VSP 7254

B. VSP 4850

C. VSP 8284

D. VSP 7024

ANSWER: B

QUESTION NO: 9

What are two reasons for using the 8D methodology? (Choose two.)

A. to standardize ticket submission

B. to improve customer relationship

C. to improve Time-to-Resolution (TTR) to foster a solution approach to troubleshooting

D. to reduce workload in call center

ANSWER: C D

QUESTION NO: 10

Which scenario requires the use of the 8D Methodology for troubleshooting?

A. issues that have to be escalated from the business partner to Avaya support

B. problems with known root causes

C. non-recurring problems or problems which can be solved quickly by individual effort

D. making a decision between different alternatives

ANSWER: A