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Salesforce Certified Advanced Administrator (SU23)

Salesforce Certified-Advanced-Administrator

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QUESTION NO: 1

What should an administrator do to keep secure fields protected in email templates'?

A. Implement GDPR.

B. Set up an approval process for email alerts.

C. Remove the fields from the email.

D. Use classic encrypted fields.

ANSWER: D

QUESTION NO: 2

An administrator at Cloud kicks recently built a screen flow in a sandbox that creates a case and follow-up task. When the flow runs in the sandbox, it works just as expected. When tested in production, the flow errors when creating the records.

Choose 2 answers

A. Change the user experiencing the issue to the System Administrator profile.

B. Open the flow In Debug mode and Run the Flow as another user.

C. Change the Default Case Creator to the user's manager.

D. Log in as another user and run the flow.

ANSWER: B D

QUESTION NO: 3

An administrator at AW Computing is trying to track the login history for a specific user. The AW Computing org has 150,000 users and multi-factor authentication (MFA) is enabled and enforced for all users. In reviewing the Identity Verification History data, the administrator is unable to find any information for the mentioned user. The user used to log in regularly but has been inactive this quarter.

Which two reasons explain why the user's data is missing from Identity Verification History?

Choose 2 answers

A. Identity Verification History stores the last year's worth of data.

B. User belongs to a specific role for which identity verification data is not stored.

C. Up to 20,000 records of users' identity verification attempts are stored.

D. The last 6 months worth of data is stored in the Identity Verification History.

ANSWER: C D

QUESTION NO: 4

AW Computing has been advertising a new keyboard that was released at the beginning of the month. The sales team has an additional incentive to add the keyboards to every sale. The administrator already added the product to Salesforce but the reps are unable to select the product on the opportunity.

Which two options should an administrator check to ensure the product is available?

Choose 2 answers

A. Confirm the correct price book is selected on the opportunity.

B. Make sure the price book Is in the company currency.

C. Ensure the product is associated with the correct price book.

D. Verify the product has a start date entered.

ANSWER: A C

QUESTION NO: 5

What are three options available to the administrator to help with this issue? Choose 3 answers

A. Move some page components behind a tab.

B. Remove some of the fields displayed.

C. Deactivate unnecessary validation rules.

D. Convert all Process builders to flows.

E. Reduce the number of related lists displayed.

ANSWER: A B E

QUESTION NO: 6

An administrator has found a free app on the AppExchanged and would like to install it.

Which three items should the administrator take to consideration before installed he managed package?

Choose 3 answers

A. Custom objects and custom fields used by the app count against the org's limits.

B. Managed apps do not undergo a formal security review by Salesforce.

C. Apps may require certain Salesforce editions or features to be enabled.

D. Apps may require external, third-party web services to function properly.

E. Apps must be installed in production before the app can be installed in a sandbox.

ANSWER: C D E

QUESTION NO: 7

Cloud Kicks (CK) wants the forecast numbers to be shown by territory regardless of who owns the record. CK also wants a way to forecast based on role hierarchy.

Which three options should an administrator recommend?

Choose 3 answers

A. Have the user select the forecast type listed under the Forecast Type in the Display Settings.

B. Enable Territory Forecast.

C. Make a custom field to track the amounts for Territory and Hierarchy Forecast.

D. Modify the Territory Forecast to match the Hierarchy Forecast model.

E. Enable Role Hierarchy Forecast.

ANSWER: A B E

QUESTION NO: 8

A user at Universal Conta ners wants to load records Intc a custom object named Location drom a .csv file. While using Data Loader, they cannot find the Location object.

What are two reasons this is happening?

Choose 2 answers

A. The label of Location may have been changed.

B. Data Loader should only be used with standard objects.

C. Location has a master-detail field to Account.

D. The users orofile needs create access to Location.

ANSWER: C D

QUESTION NO: 9

Northern Trail Outfitters (NTO) has a private sharing model for records containing a customer's credit Information. These records should be visible to a sales rep's manager but hidden from their colleagues.

How should an administrator adjust NTO's sharing model to ensure the correct amount of confidentiality?

A. Use validation rules targeting the logged-in user.

B. Add View All access for the object via the managers profile.

C. Create sharing rules for each manager based on the record owner.

D. Grant access using hierarchies via the sharing settings.

ANSWER: D

QUESTION NO: 10

Sales reps at AW Computing hove been reporting that contact phone numbers sometimes revert book to on old value after being updated.

What should the administrator do to resolve this issue?

A. Schedule Apex jobs.

B. Delete all workflow rules.

C. Add an invocable process.

D. Consolidate automation tools.

ANSWER: D

QUESTION NO: 11

AW Computing has a new requirement from its security team where audit information relating to an account must be recorded in a new custom object called Audit. Audit records need to be preserved for 10 years and only accessible by the audit team.

What relationship should be used to relate the Audit object to the Account object?

A. Master-Detail

B. Lookup

C. Many-To-Many

D. Self

ANSWER: A

QUESTION NO: 12

DreamHouse Realty has a rental team and a real estate team. The two teams have different safes processes and capture different client information on their opportunities.

How should an administrator extend the Opportunity object to meet the teams' different needs?

A. Leverage Opportunities for the Real Estate Team and create a new custom object for the Rental Team Opportunities.

B. Use separate record types, page layouts, and sales processes for the Rental and Real Estate Teams.

C. Create Opportunity Teams for the Rental and Real Estate Teams and make appropriate fields visible to only the necessary team.

D. Add a section for Rental and a section for Real Estate on the Opportunity Master Record Type to keep the information separate.

ANSWER: B

QUESTION NO: 13

A developer is getting errors for Production deployment. The test deployment in the Full sandbox, which included a local test run, was successful. The Full sandbox was last refreshed 2 weeks ago.

Where should the administrator check to see what was recently changed?

A. Salesforce Optimizer

B. Dev Console

C. Field History

D. Setup Audit Trail

ANSWER: D

QUESTION NO: 14

AW Computing wants to enable a backup resource to assign permissions while restricting the backup resource's ability to create or modify permission sets.

Which feature should be employed to accomplish this request?

A. Assignment Rules

B. Delegated Administrator

C. View All Users Permission

D. Customize Application Permission

ANSWER: B

QUESTION NO: 15

Cloud Kicks wants its sales reps to always use the same full zip code format with a hyphen where applicable.

What should the administrator implement to help ensure consistent formatting?

A. Edit the standard field length to five characters.

B. Add a quick create function for the sales reps to use.

C. Create a REGEX function to use in a validation rule on the field.

D. Add a help text instructing the sales rep on how to enter this field.

ANSWER: C