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ServiceNow CIS-HR

Version Demo

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QUESTION NO: 1

Which of the following are examples of HR application scopes? (Choose four.)

A. Human Resources: COE

B. Human Resources: Core

C. Human Resources: Knowledge

D. Human Resources: Integrations

E. Human Resources: Lifecycle Events

F. Human Resources: Global

G. Human Resources: Service Portal

ANSWER: BDEG

QUESTION NO: 2

In the Create Bulk Cases module, which Filter by options are available in the dropdown? (Choose four.)

- A. Document Template
- B. Upload File
- C. HR Service Template
- D. User Criteria
- E. HR Template
- F. HR Profiles
- G. HR Criteria

ANSWER: BDFG

Explanation:

Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/task/t CreateBulkCases.html

QUESTION NO: 3



What are the key differentiators between an HR Profile record and a User record? (Choose three.)

- A. The HR Profile stores the employee's assigned delegates.
- **B.** The HR Profile includes group membership information.
- C. The HR Profile includes employee organizational information like Colleagues.
- **D.** The HR Profile stores login credential information.
- **E.** The HR Profile may include employee marital status.
- **F.** The HR Profile is intended to store confidential employee data that is pertinent for HR.

ANSWER: A E F

Explanation:

Reference: https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/concept/c_HRProfileRecords.html

QUESTION NO: 4

With the I18N: Knowledge Management Internationalization Plugin v2 enabled, how are translated Knowledge articles associated with each other so that the user is presented with the article in the selected language?

- A. Article Versions related list
- B. Knowledge feedback related list
- C. Affected Products related list
- D. Translated Versions related list

ANSWER: D

Explanation:

Reference: https://docs.servicenow.com/bundle/newyork-servicenow-platform/page/product/knowledge-management/concept/c_I18NKMInternational.html

QUESTION NO: 5

If you wanted someone to administer the Employee Service Center without granting them the HR Admin role, which scoped Admin role would they need?

- A. Service Portal Admin [sn hr sp.admin]
- B. Widget Admin [sn hr widget.admin]

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- **C.** Employee Files Admin [sn_hr_ef.admin]
- **D.** Integrations Admin [sn_hr_integrations.admin]

ANSWER: A

QUESTION NO: 6

HR Administrators can configure a personal copy of the HR Case Dashboard using which of the following buttons? (Choose two.)

- A. Change Layout
- **B.** Delete Content
- C. Modify Layout
- D. Add Content
- E. Add Layout

ANSWER: A D

QUESTION NO: 7

The HR Profile table is used to track information for what Employment types? (Choose three.)

- A. Other
- B. Potential Employee
- C. Full Time Employee
- D. Temporary Employee
- E. Spouse
- F. Contractor

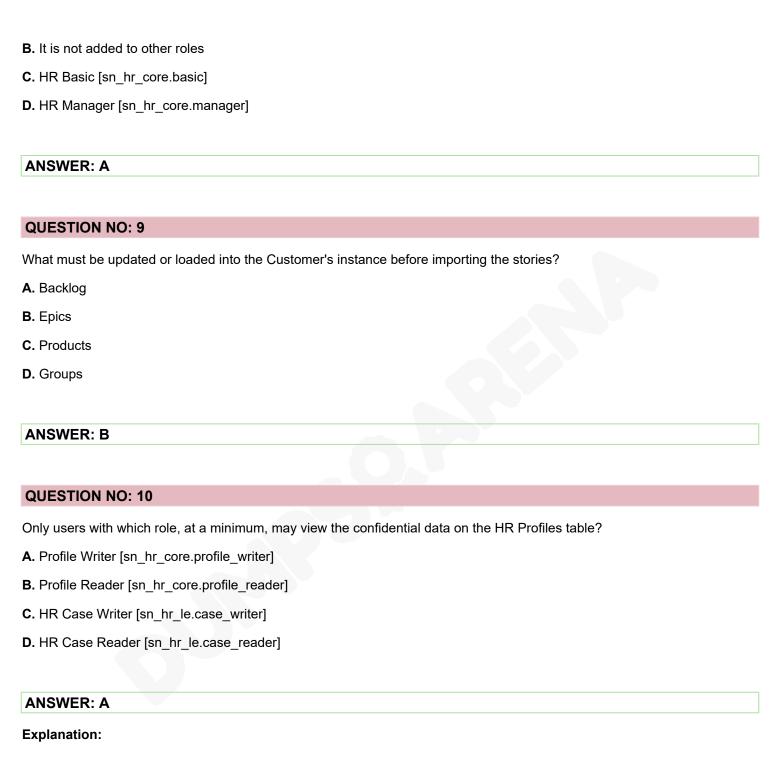
ANSWER: CDF

QUESTION NO: 8

When the Lifecycle Events application is installed, the LE Admin role is granted to which role?

A. HR Admin [sn_hr_core.admin]

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 $Reference: https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/human-resources/concept/c_HRProfileSecurity.html \\$