DUMPSARENA

# Certified Implementation Specialist - Software Asset Management Professional Exam

## ServiceNow CIS-SAM

**Version Demo**

**Total Demo Questions: 10**

**Total Premium Questions: 164**

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# Topic Break Down

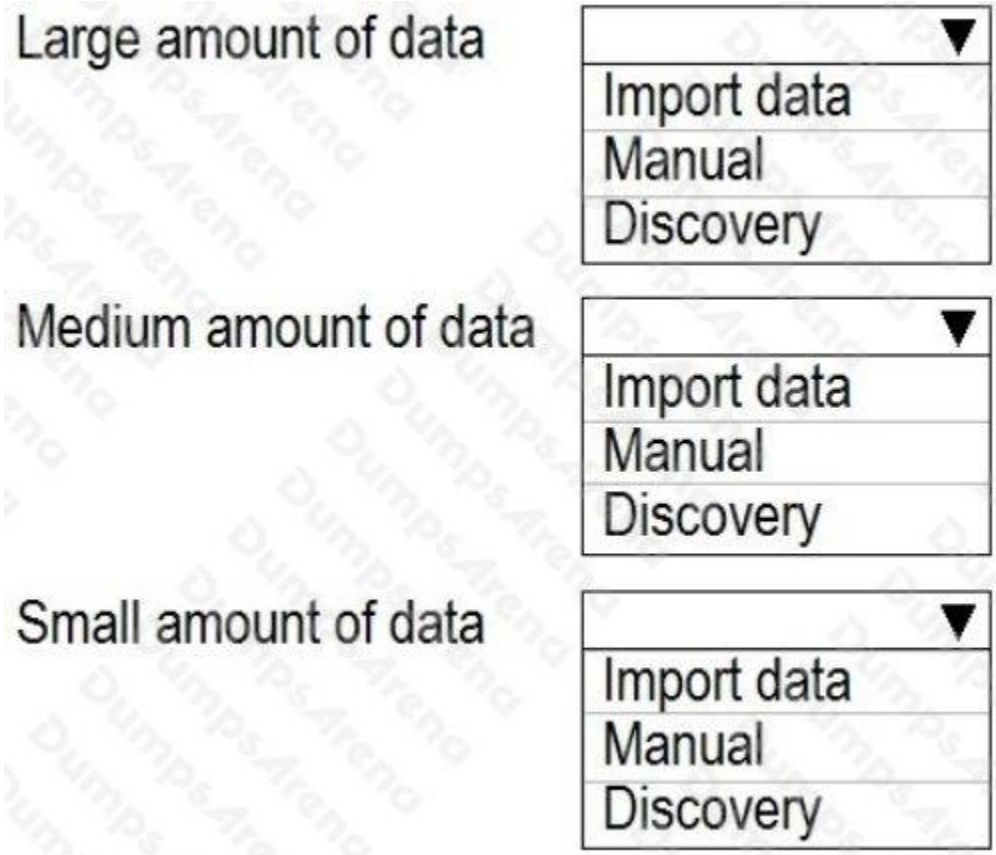
| Topic | No. of Questions |
|---|---|
| Topic 1, New Update | 50 |
| Topic 2, Software Asset Core Overview & Fundamentals | 24 |
| Topic 3, Data Integrity – Attributes and Sources for the Data | 27 |
| Topic 4, Practical Management of Software Compliance | 37 |
| Topic 5, Operational Integration of Software Processes | 14 |
| Topic 6, Extending SAM | 12 |
| Total | 164 |

**QUESTION NO: 1 - (HOTSPOT)**

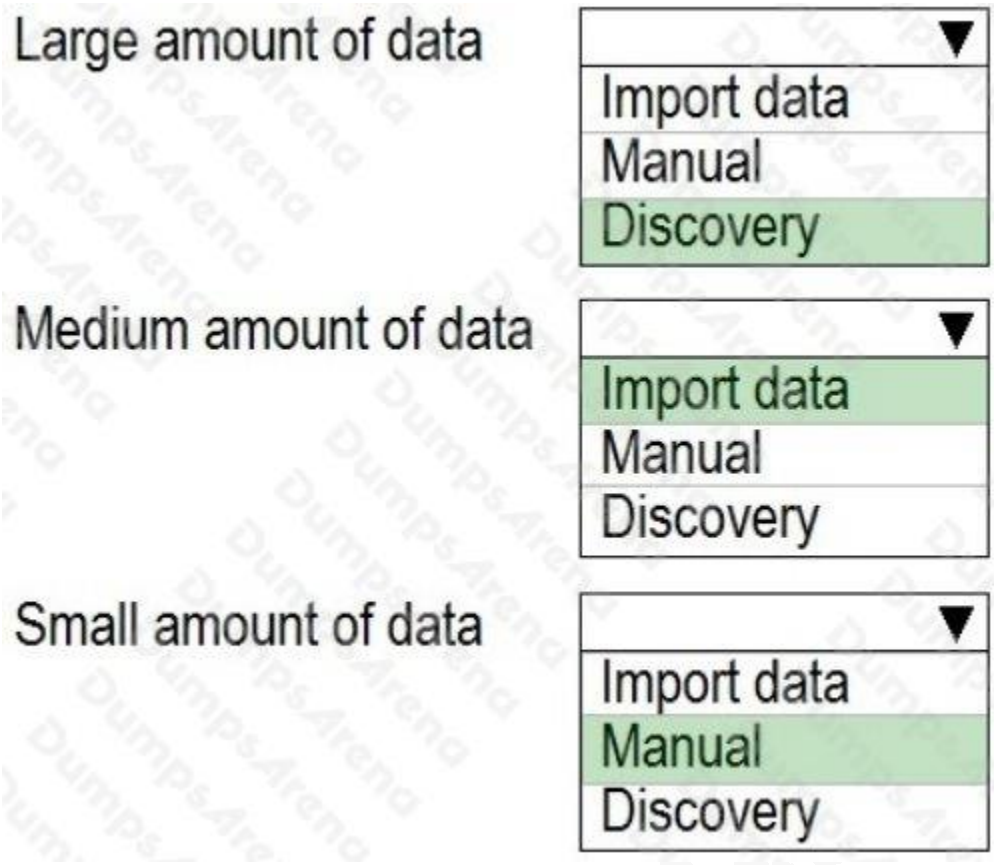
HOTSPOT

Match the best practice method for the amount of data:

**Hot Area:**




**ANSWER:**




**Explanation:**

**QUESTION NO: 2**

Which of the following are available publisher packs? (Choose four.)

**A.** SAP

**B.** OpenVMS

**C.** Citrix

**D.** NetSuite

**E.** Oracle

**F.** IBM

**ANSWER: A C E F**

**Explanation:**

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-publisher-packs.html#d24351e266

## QUESTION NO: 3

For software asset management, when software is discovered, the records from the discovered pattern are copied into which table?

**A.** cmbd_sam_sw_reconcile

**B.** cmbd_sam_sw_discover

**C.** cmbd_sam_sw_allocate

**D.** cmdb_sam_sw_discovery_model

**E.** cmbd_sam_sw_install

## ANSWER: E

**Explanation:**

Reference: https://docs.servicenow.com/bundle/quebec-it-service-management/page/product/software-asset-management2/task/t_CustomPatternSAMSAMF.html

## QUESTION NO: 4

Which of the following license metrics require allocations in order to maintain compliance? (Choose two.)

**A.** Per Core

**B.** Per User

**C.** Per Named Device

**D.** Per Named User

**E.** Per Core (with CAL)

**F.** Per Application Instance

**G.** Named User Plus

## ANSWER: B D

## QUESTION NO: 5

Which of the following are NOT features of the Publisher workbench navigation tree? (Choose two.)

**A.** Expand and collapse tree links

**B.** List of all publishers

**C.** Software model compliance icons

**D.** Filter products

**E.** Compliance toggle switch

**F.** List of all publishers out of compliance

**ANSWER: B F**

**Explanation:**

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-license-workbench.html

## QUESTION NO: 6

Which license metric would be used for software that is only allowed to be installed on one computer per license right?

**A.** Per Processor

**B.** Per Named Device

**C.** Per Named User

**D.** Per Core

**ANSWER: A**

## QUESTION NO: 7

Which catalog provides a listing of goods offered or available by a third party?

**A.** Service Catalog

**B.** Model Catalog

**C.** Item Catalog

**D.** Vendor Catalog

**E.** Product Catalog

**ANSWER: D**

**Explanation:**

Reference: https://docs.servicenow.com/bundle/paris-it-asset-management/page/product/product-catalog/concept/c_ProductCatalog.html

## QUESTION NO: 8

If a value from an import does not exist in ServiceNow and the import should not create a new record, which option should be selected?

**A.** Reject

**B.** Create

**C.** Delete

**D.** Ignore

## ANSWER: B

**Explanation:**

Reference:
https://community.servicenow.com/community?id=community_question&sys_id=5343f644db87ff84f7fca851ca961975

## QUESTION NO: 9

Software Model Lifecycles can only be created for an external, publisher defined date.

**A.** True

**B.** False

## ANSWER: A

**Explanation:**

Reference: https://docs.servicenow.com/bundle/orlando-it-business-management/page/product/application-portfolio-management/concept/lifecycle-data-timeline.html

## QUESTION NO: 10

Which of the following are valid on import errors (vs. after import) when using the automated entitlement import feature? (Choose three.)

**A.** Purchased rights should be greater than 0

**B.** The end date must be greater than the start date

**C.** Publisher Part Number and Software Model not found

**D.** Duplicate entry

**E.** Publisher Part Number already exists

**ANSWER: A D E**

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