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Business Process Manager

GAQM BPM-001

Version Demo

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QUESTION NO: 1	
Γhe Six Sigma approach focuses on? (Choose two.)	
A. Measurable, quantifiable, stable results	
3. Reducing variation in processes and products	
C. Bring transparency in business ethics	
D. Waste reduction in production system	
ANSWER: A B	
QUESTION NO: 2	
Norkflow engines require a significant amount of	and to get underway?
A. time	
B. resources	
C. money	
D. variance	
ANSWER: A B	
QUESTION NO: 3	
is a term used to interact and collaborate to c	complete the overall strategic goals of the company.
A. Lean	
3. Function	
C. Process	
D. Workflow	
ANSWER: C	

QUESTION NO: 4	
The purpose ofis	to help you ensure your processes are operating at their most efficient level.
A. business activity monitoring	
B. process activity monitoring	
C. business analysis tool	
D. business case study	
ANSWER: C	
QUESTION NO: 5	
Paul is currently testing the design of process before he implements it acros	his process. He is piloting the process and implementing feedback to optimize his ss the organization. Paul is:
A. Wasting his time	
B. Using the Six Sigma approach	
C. Using the iterative design approach	
D. Using the Lean approach	
ANSWER: C	
QUESTION NO: 6	
Which two of the following are the Six	Steps of Business Process Improvement? (Choose two.)
A. Know the Customer	
B. Know the Standards	
C. Know the Business	
D . Access the Process	
ANSWER: A D	
QUESTION NO: 7	



Collect Data stage is all about getting the information you need to make the argument for a new process. This information can be acquired through a variety of methods, such as: (Choose two.)
A. Focus groups
B. Group meetings
C. Interviews
D. Blogs
ANSWER: A C
QUESTION NO: 8
What is the biggest benefit of using BPM-technologies?
A. The use of standards to support the whole BPM-lifecycle.
B. The usage of the technology provides a comprehensive document management
C. The graphical presentation for the automation of workflows
D. The possibility of programming in BPEL (Business Process Execution Language)
ANSWER: A
QUESTION NO: 9
andare the two pillars of the Toyota Production System.
A. Just-In-Time
B. Just-In-Merit
C. Kaizen
D. Jidoka
ANSWER: A D
QUESTION NO: 10
On what are KPI's (Key Performance Indicators) based?
A. Process costs



- **B.** Cycle costs
- C. Number of involved employees
- **D.** Strategy and business goals

ANSWER: D