DUMPS ARENA

Certified Implementation Specialist - Application Portfolio Management

ServiceNow CIS-APM

Version Demo

Total Demo Questions: 5

Total Premium Questions: 30

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QUESTION NO: 1

What application metrics does APM provide to a manager in order for him or her to make targeted decisions based on data instead of educated guesses? (Choose two.)

A. Costs it takes to maintain an application.

B. One or more use rights assigned to a specific device or user.

C. Compliance to regulations and organizational standards.

D. Application's age.

ANSWER: B C

QUESTION NO: 2

When a business application request is approved, a record is created in the business application table. What is the state of the business application at this point?

A. Implementing

B. Retired

C. In Production

D. Pilot

ANSWER: A

Explanation:

Reference: https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/manage-balm-service-requests.html

QUESTION NO: 3

Stephen discovers that his customer is looking to achieve Basic Rationalization including application scoring. What APM maturity level does this align to?

A. Level 2

B. Level 1

C. Level 3

D. Level 4

> **ANSWER: B**

QUESTION NO: 4

The capability map provides a hierarchical view of the business capabilities in an organization. How many levels does the capability hierarchy support in its series?

A. 7

B. 8

C. 10

D. 6

> **ANSWER: D**

Explanation:

Reference: https://docs.servicenow.com/bundle/paris-it-business-management/page/product/application-portfolio-management/task/create-a-business-capability.html

QUESTION NO: 5

APM combines with several ServiceNow technologies to provide a comprehensive view of your customer's application portfolio. Why would a customer want to utilize information from

ServiceNow ServiceMapping? (Choose two.)

A. Identify your customer's applications' underlying technologies.

B. Identify your customer's application services.

C. Produce a horizontal picture of a customer's business applications.

D. Create an application inventory.

> **ANSWER: A B**